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S/N 10/622,260

PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant: | RICE | Examiner: | B. Q. TIEU |
| Serial No.: | 10/622,260 | Group Art Unit: | 2642 |
| Filed: | JULY 17, 2003 | Docket No.: | 12020.1USC1 |
| Title: | AUTOMATED RIGHT-PARTY CONTACT TELEPHONE SYSTEM | | |

CERTIFICATE UNDER 37 CFR 1.6(d):

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on

10/24/05By: Linda Engel
Name:AMENDMENT

Mail Stop AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated January 26, 2005 the following amendment is respectfully submitted.

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 4 of this paper.